

About Roshan Mendonsa General Manager Hyatt Regency Lucknow

From being a fitness freak, agile personality, gracious smile, passionate Chef, and very focused, Roshan- I get to meet him, and here is what he has to say.

By Payal Sahni

Q Please let us know about your latest passion.

I find great joy and fulfilment in two main areas of my life right now: working out at the gym to maintain my physical fitness, and immersing myself in the world of books, exploring various genres, and expanding my knowledge

Q We noticed you are a fitness freak. What keeps you motivated despite long working hours?

Once you recognize that taking care of your health will ultimately enhance your productivity and overall well-being, you start understanding the importance of physical well-being and prioritise it alongside your professional commitments. These goals can serve as a reminder and motivation for you to prioritize your fitness routine, even during long working hours.

Q Please do let us know a bit about your transition from being a culinary head to being a GM.

I embarked on an exciting career journey that led me from my role as a culinary head to a General Manager (GM) position. This transition allowed me to leverage

my expertise in the culinary arts while expanding my skill set to encompass broader operational and leadership responsibilities. By stepping into the role of a GM, I gained a comprehensive understanding of all facets of the business, from overseeing daily operations and managing teams to driving strategic initiatives and delivering exceptional customer experiences. This transition not only enriched my

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professional growth but also enabled me to bring a unique perspective to the table, combining my culinary background with a holistic understanding of the organization.

How's this role play with so many targets and responsibilities? Does it change anything in the thinking pattern from being a creative head to this current role? Does it

require a different thinking pattern?

Transitioning from a creative head role to a position with multiple targets and responsibilities, such as being a General Manager (GM), can indeed bring about changes in thinking patterns. While both roles require creativity and strategic thinking, the shift to a GM role often demands a broader perspective and a more holistic approach to decision-making. Here

are some aspects to consider:

Strategic Thinking: As a GM, you need to think strategically, aligning your decisions with the organization's overall goals and long-term vision. This involves analysing market trends, identifying growth opportunities, and making informed decisions that have a positive impact on the

business as a whole.

Operational Focus: Unlike a creative head role, a GM position requires a strong focus on operational efficiency and resource management. You'll need to oversee day-to-day operations, streamline processes, and optimize resources to ensure smooth functioning and achieve targets.

Leadership and Team Management: As a GM, you'll be responsible for leading and managing teams across various departments. This requires developing leadership skills, fostering collaboration, and creating a positive work culture. Effective communication and delegation become essential in achieving collective goals. **Financial Acumen:** In a GM role, you'll likely be responsible for budgeting, financial planning, and ensuring profitability. Understanding financial metrics, managing costs, and making data-driven decisions are crucial skills to develop.

Stakeholder Management: As a GM, you'll interact with various stakeholders, including clients, employees, shareholders, and vendors. Building and maintaining strong relationships, negotiating contracts, and effectively managing expectations become integral to success.

While there may be a shift in thinking patterns, your previous experience as a creative head can still be valuable. It can provide a unique perspective and contribute to problem-solving, innovation, and customer-centric approaches within the broader scope of your GM responsibilities.

Ultimately, adapting to a different thinking pattern is essential to thrive in a GM role. Embracing the challenges, being open to learning, and continually evolving your skills will help you succeed in this dynamic and multifaceted position.

What is the advice that you would like to give to this young generation?

Pursue your passions, Embrace continuous learning, Emphasize personal growth, Foster resilience, Build meaningful relationships, Prioritize mental and physical well-being, and Embrace technology responsibly. [u](#)

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